



CATEGORIAS	BEST AWARD	PREMIADOS 2026		CLASSIFICAÇÃO
		LINHA	OUTSOURCER	
BANCA	GOLD	CGD	MANPOWER TBO	86.31%
	SILVER	MILLENNIUM BCP	SOLID NETWORKS RANDSTAD	85.63%
	BRONZE	SANTANDER SUPERLINHA	TP	85.57%
ENERGIA	GOLD	GOLDENERGY SAC		89.32%
	SILVER	GALP GÁS CUR	MANPOWER TBO	88.88%
	BRONZE	EDP COMERCIAL B2B	MANPOWER TBO RANDSTAD	85.09%
SAÚDE	GOLD	KEEPWELLS	MANPOWER TBO	88.26%
	SILVER	MULTICARE	NEWSPRING	87.43%
	BRONZE	MEDICARE		85.27%
SEGUROS	GOLD	FIDELIDADE	NEWSPRING	86.57%
	SILVER	OK! SEGUROS	NEWSPRING	84.96%
	BRONZE	AGEAS	MANPOWER TBO	84.85%
OUTBOUND ENERGIAS	GOLD	ENDESA OUTBOUND	GO CONNECTION	89.16%
	SILVER	GOLDENERGY COMERCIAL		88.13%
	BRONZE	EDP COMERCIAL	MANPOWER TBO	87.15%
ONLINE	GOLD	CONTINENTE ONLINE	MANPOWER TBO	88.44%
	SILVER	MOEY	RANDSTAD	76.24%
	BRONZE	VERTBAUDET	CONCENTRIX	73.49%
TELECOMUNICAÇÕES	GOLD	NOS FIDELIZAÇÃO	MANPOWER TBO	90.40%
	SILVER	MEO B2B	INTELZIA	88.15%
	BRONZE	NOS 16100	RANDSTAD	87.30%
OUTBOUND	GOLD	NOS EMPRESAS NOVOS CLIENTES	MANPOWER TBO	87.940%
	SILVER	MEO B2C	INTELZIA	86.780%
	BRONZE	SANTANDER TELECOBRANÇAS	RANDSTAD	86.776%
COMÉRCIO E SERVIÇOS	GOLD	WORTEN TECH	MANPOWER TBO	89.12%
	SILVER	JOGOS SANTA CASA	MEO SYNCHRO	86.54%
	BRONZE	WORTEN	NEWSPRING	83.90%
ASSISTÊNCIA EM VIAGEM	GOLD	TAP MILES&GO	TP	84.99%
	SILVER	AXA PARTNERS		83.69%
	BRONZE	TAP SAC	TP	83.62%
DISTRIBUIÇÃO E LOGÍSTICA	GOLD	CTT EMPRESAS	NEWSPRING	87.53%
	SILVER	CTT PARTICULARES	NEWSPRING	85.43%
	BRONZE	DHL EXPRESS		79.47%
TECNOLOGIA	GOLD	BROADVOICE		85.50%
	SILVER	GENESYS		82.00%
	BRONZE	VISOR.AI		79.38%
GESTÃO PRÓPRIA	GOLD	GOLDENERGY SAC		89.32%
	SILVER	GOLDENERGY COMERCIAL		88.13%
	BRONZE	MEDICARE		85.27%
MELHOR CONTACT CENTER COM < 100 AGENTES	GOLD	GOLDENERGY SAC		89.32%
	SILVER	ENDESA OUTBOUND	GO CONNECTION	89.16%
	BRONZE	WORTEN TECH	MANPOWER TBO	89.12%
MELHOR CONTACT CENTER COM > 100 AGENTES	GOLD	NOS FIDELIZAÇÃO	MANPOWER TBO	90.40%
	SILVER	FIDELIDADE	NEWSPRING	86.57%
	BRONZE	MILLENNIUM BCP	SOLID NETWORKS RANDSTAD	85.63%